# EX PARTE OF LATE FILED

98 170

From:

Michael Farnan

Mike Powell

To: Date:

Fri, Apr 4, 2003 7:48 PM

Subject:

FCC should do more re: wireless

Michael Farnan 7551 Norton Ave #5

Los Angeles. CA 90046-5522

April 4, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

Dear Chair Powell.

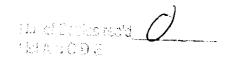
As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

#### The FCC needs to:

- Set service and billing standards, or let states set their own standards. I want an accurate and understandable bill Get rid of the fine print and 'gotcha' clauses in cell phone contracts.
- Help me compare offers when I'm shopping for service by requiring standard, plain language disclosures of prices and terms in an easy to use format, similar to nutrition labels on food or the required disclosures on credit card offers.
- Require carriers to provide useful coverage maps, or disclose in some manner "dead zones" that consumers are likely to encounter in their local calling area.
- -Ensure I have real choice by enforcing the number portability deadline of November 2003, so I can keep my phone number if I change carriers.
- Require carriers to grant new customers a reasonable trial period, allowing them to return the phone and cancel a service contract, without penalty, if they wish.
- Expand options for 911 use by requiring phones to use any strong analog signal available to it. Require the cell phone industry to stop dragging their feet in implementing wireless enhanced 911 (which will allow emergency call centers to locate callers.)

Thank you for your consideration

Sincerely,



Michael Farnan

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# EX PARTE OR LATE FILED

From: Frank Chin To: Mike Powell

Date: Fri. Apr 4, 2003 11:15 PM FCC should do more re: wireless

Frank Chin 1009 Encino Av Arcadia, CA 91006

April 4, 2003

Federal Communications Commission Chair Michael **K.** Powell **445** 12th St SW Rm 8-A204 Washington, DC 20554

#### Dear Chair Powell:

**As** a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration

Sincerely,

No. of Copies regis College List A B C D &

Frank chin

# EX PARTE OR LATE FILED

From: Michael Glenn
To: Mike Powell

Date: Sat, Apr 5, 2003 2:37 PM FCC should do more re: wireless

Michael Glenn 1001 G strr. NW Washington, DC 20001

April 5, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-AZO4 Washington. DC 20554

#### Dear Chair Powell:

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Thank you for your consideration

Sincerely



Michael Glenn

18-170

# EX PARTE OR LATE FILED

From: Mark secrist
To: Mike Powell

Date: Sat, Apr 5, 2003 6:12 PM Subject: FCC should do more re: wireless

Mark secrist 707 2nd ave sibley, **IA** 51249

April 5. 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

Dear Chair Powell:

**As** a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. **Left** on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

No. of Copies rec'd O

Mark

From:

Winifred A Hennessy

To:

Mike Powell

Date: Subject:

Wed, Apr 9.2003 12:13 PM FCC should do more re: wireless

Winifred A Hennessy 7235 Maryland Av Hudson, FL 34667 EX PARITE OR LATE FILED

### **RECEIVED**

APR 15 2003

Federal Communications Commission
Office of the Secretary

48 13 XX

April 9, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

#### Dear Chair Powell:

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Thank you for your consideration.

Sincerely,



Winnie Hennessy

From: Elysse M Chay To: Mike Powell

Date: Wed, Apr 9, 2003 10:17 AM Subject: FCC should do more re: wireless

Elysse M Chay 1855 N Cambridge Ave #102 Milwaukee, WI 53202-1733

April 9, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

Dear Chair Powell:

**As** a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

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Elysse M Chay

From: JANICE LIBBY To: Mike Powell

Date: Wed, Apr 9, 2003 7:58 AM Subject: FCC should do more re: wireless

JANICE LIBBY 5 BURNHAM RD SCARBOROUGH, ME 04074

April 9, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

#### Dear Chair Powell:

**As** a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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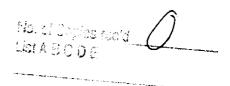
Thank you for your consideration.

Sincerely,

EX PARTE OF LACE PAR

98-170





janice libby

From:

Leigh Hammer

To:

Mike Powell

Date:

Tue. Apr 8, 2003 10:02 PM

Subject:

FCC should do more re: wireless

Leigh Hammer 7308 Maryland Ave. Hudson, FL 34667

April 8, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

Dear Chair Powell.

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration

Sincerely

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Federal Communications Commission Office of the Secremy

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Leigh Hammer

EX PARTE OF LATE PLET

From: Steven Sachs To: Mike Powell

Date: Tue. Apr 8, 2003 4:52 PM Subject: FCC should do more re: wireless

Steven Sachs 6020 Ventura Cyn. Ave. Valley Glen, **CA** 91401

April 8. 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington. DC 20554

#### Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely

John Time les recret O

Dr. Steven Mark Sachs

### EX PARTE OR LATE CHAIN

From: JD Cullum To: Mike Powell

**Date:** Mon. Apr 7. 2003 11:23 PM **Subject:** FCC should do more re: wireless

JD Cullum 3640 BARHAM BLVD LOS ANGELES, **CA** 90068-1484

April 7, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

98-170

#### Dear Chair Powell:

**As** a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration

Sincerely,

No. of Copies rec'd

JD Cullum

## EX PARTE OR LATE FILLS

From: Liz West-Lewis To: Mike Powell

Date: Mon, Apr 7, 2003 11:35 AM Subject: FCC should do more re: wireless

Liz West-Lewis 21042 Nanticoke Road Nanticoke. MD 21840

April 7, 2003

Federal Communications Commission Chair Michael K. Powell 445 12th St SW Rm 8-A204 Washington, DC 20554

Dear Chair Powell:

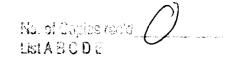
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Sincerely,



48-170

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Liz West-Lewis